

WP2 PRESENTATION

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WP2. Development of system for performance evaluation, profiling and multi-raking of institutions and study programs in Serbia

What is our goal?

The main goal is to develop quality system in order to meet a greater variety of students' needs so as to allow better future position as regards the labour market and society in general.

What is the final result?

Developing a system for performance evaluation, profiling and ranking of higher education institutions in Serbia based on the diversity of potential indicators

What we have to do:

Define a set of key processes for selected fields (it is important to identify the characteristic features of the fields of social sciences, technical sciences, humanity sciences etc...)

Define a set of the core indicators that will be used for performance evaluation, profiling and ranking of institutions and of study programs in Serbian higher education systems

Optimize selected indicators to provide values, limits and margins for both quantitative and non quantitative indicators

Create a model for profiling and ranking of study programs and higher education institutions in Serbia

How to do this?

-in several iterations, through discussions and optimization of different parameters and indicators in order to get a reliable set of performances and indicators for Serbian HEs

-EU partners will monitor the process and guide the Serbian national team providing mentoring and advising during the whole process.



2.1. Definition of the key processes and selected fields at HEI in Serbia

We will analyse the key processes and the characteristic features of selected fields in order to develop a comprehensive set of indicators that will enable performance measurement.

Type: Report

Due date: 01.09.2017.

Target groups: Teaching staff





2.2. Definition of the set of KPI (key performance indicators) in selected fields

According to the results obtained in the previous step we will develop a set of indicators for the selected fields. In this process conclusions of the analysis from previous work packages will be used as well as processes that have been previously defined in specific fields.

Type: Report

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2.3. Optimization of the set of performance indicators for study programs, institutions and HE system as a whole

We will optimize the indicators for study programs, institutions and HE, as well as establish a process of tuning of the indicators, definition of limits and scopes. Preliminary sets of meaningful indicators have to be tested against feasibility of data collection and policy acceptance.

Type: Report

Due date: 01.12.2017.

Target groups: Teaching staff





2.4. Development of the model for profiling and multi-ranking of study programs and HIE institutions in Serbia

Finally a system of calculation and evaluation of performances will be developed based on specific indicators, their weight and importance.

EU partners will use their extensive experience with such processes in the framework of the development and acceptance of multidimensional rankings.

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