

## REPUBLIC OF SERBIA



## NATIONAL EMPLOYMENT SERVICE Participation in PESHES Project

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## Key activities and services

✓ Responsible for employment affairs, unemployment insurance affairs, exercise of unemployment insurance rights and keeping records in the field of employment

#### **Employment affairs:**

- 1. Notification on employment opportunities and conditions;
- 2. Job matching within the country and internationally;
- 3. Vocational guidance and career counselling;
- 4. Implementation of active/passive employment policy measures;
- **5.** Issuing work permits to foreigners and stateless persons.

#### Law on Employment and Unemployment Insurance



## Active labor market policy measures

- ✓ Job placement services for job seekers
- ✓ Vocational guidance and career counselling
- ✓ Employment subsidies to employers
- ✓ Support to self-employment
- Additional education and training
- ✓ Public works
- ✓ ALMP measures for persons with disabilities
- ✓ Incentives for employment of unemployment benefit recipients



#### Resources

- <u>Territorial coverage</u>
- Staff and organizational capacities
- <u>Databases in the field of employment</u>
- IT system for analysis, monitoring and reporting on labor market trends
- Developed channels for provision of information to the public
- Experience in project preparation and implementation

Branch Office Jagodina

Branch Office Kikinda

**Branch Office** 

Kragujevac



## Functional and organizational structure

Employment Support Sector

Unemployment Insurance and Legal Affairs Sector

Economic Affairs
Sector

Human Resources Sector

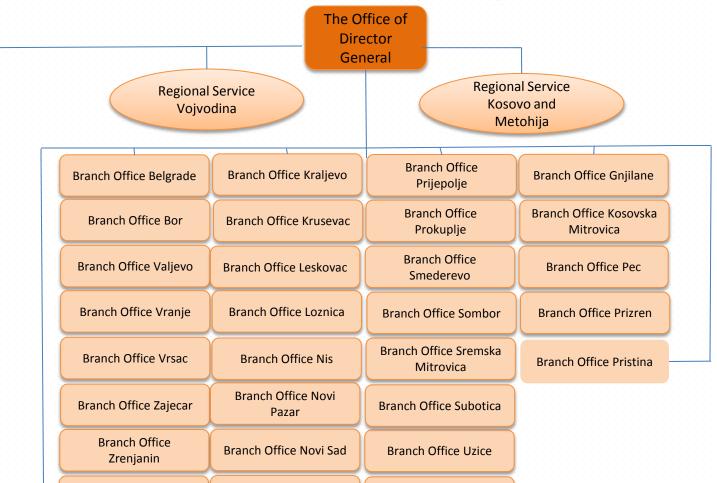
Material Resources Sector

Sector for Projects and International Cooperation

Development and ICT Sector

Internal Audit Sector

Information and Publishing Department



Branch Office Cacak

**Branch Office Sabac** 

**Branch Office Pancevo** 

**Branch Office Pirot** 

**Branch Office** 

Pozarevac



### Database

#### Records in the field of employment:

- 1. Job seekers; 2. Employers;
- 3. Unemployment insurance contribution payers; 4. Job vacancies

#### Classification, crossing data and reporting:

- Territorial and organizational principle;
- The characteristics of the unemployed (sex, age, duration of unemployment, educational level, social characteristics...);
- Categories of unemployed (vulnerable groups, persons with disabilities, Roma, women, redundancies, unemployment benefit recipients...);
- Job vacancies (by occupation), employment from database;
- Active labor market policy measures (performance measurement, financial realisation, number of included persons...).



## Statistical bulletin

#### **Examples:**

- Unemployment, vacancies and employment from 2005 (by areas and municipalities, level of education occupation groups and sex, duration of unemployment);
- Newly registered persons;
- Requests by employers for job-matching services;
- Most frequently demanded occupations by education levels according to the requests for job-matching;
- Persons recruited from the unemployment register;
- Unemployment benefit recipients;
- Persons deleted from the unemployment register and discontinued record keeping by reasons and duration of unemployment.

# Project activities

## National Employment Action Plan 2017

#### Employment policy priorities

- ✓ Prevention of significant increase of unemployment;
- ✓ Decreasing the overall inactivity rate and increasing the employment rate:
- ✓ Strengthening the role of employment policy;
- ✓ Increasing labour market access for Roma persons;
- ✓ Decreasing labour market duality
- ✓ Promoting the position of youth in the labour market.

#### Disadvantaged / priority groups

Working-age recipients of financial social assistance, Roma, persons with no/low qualifications, redundant workers, youth up to 30 years of age who are children of fallen soldiers, youth up to 30 years of age who are/were children without parental care, victims of human trafficking, victims of domestic violence.



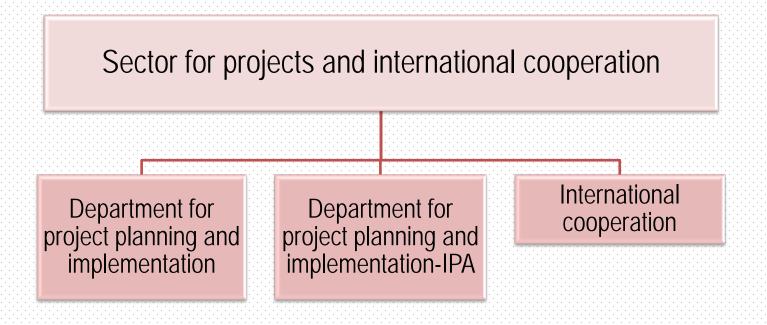
## Project activities

- ✓ Capacity strengthening for provision of high-quality services
  - ✓ Increasing employability of unemployed persons and creation of new opportunities for employment
    - ✓ Stimulation of employment of disadvantaged groups in the labour market
      - ✓ Employment promotion
        - ✓ Support to development, planning and implementation of employment policies at the local level
          - ✓ Unemployment prevention



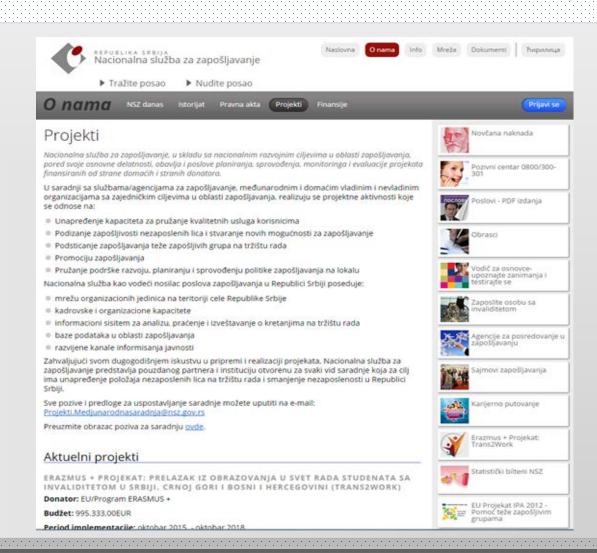
## Project activities

#### Organisational structure





## Web page





## **NES/PESHES**

- ✓ Non-academic partner
  - ✓ Support for academic partners in the implementation of planned project activities
    - ✓ Access to information and its proper interpretation



#### NATIONAL EMPLOYMENT SERVICE

## PESHES/NES activities

Working package	Results	NES
WP 1 Preparation	1.1Report on analysis of the needs and priorities society and local economy	<u>Participation in analysis</u> of the needs and priorities in Serbian society, economy, academic staff and students.
WP 2,3 Development	<ul><li>2.1 Set of KPI at selected fields</li><li>3.2 Training, organization and implementation of the ICT system at national level</li></ul>	Participation in definition of the set of KPI (key performance indicators) at selected fields
WP 5 <b>QLPN</b>	5.1 Established working group for quality assurance; 5.3 Reports on regular quality control and monitoring	Participation in <i>Quality Assurance Team;</i> Participation in all project quality control and monitoring activities.
WP 6 DISS&EXPL.	6.2 Preparation and realisation of promotional activities; 6.3 Developed project web-site	Organization of seminars, meetings and symposia, <u>participation in promotional</u> <u>activities, awareness campaign and providing inputs for project web site.</u>
WP 7 MNGT	<ul><li>7.1 Daily management of project processes</li><li>7.2 Organization of regular Steering</li><li>Committee meetings</li><li>7.3 Preparing documentation on reporting</li><li>and audit control</li></ul>	Participation in PCB and NCB meeting; Participation in Day – to –day coordination activities; Organizational and financial project management activities



## PESHES/NES- expected impact

- ✓ exchange of experience and good practice among institutions in the region;
- ✓ cooperation with higher education institutions in a view to preventing long-term unemployment of young highly qualified;
- ✓ *contribution* to better connection between the HE system and employment
- ✓ enhanced participation in the labor market and strengthening relations with employers, social partners and other labor market stakeholders
- ✓ intensive and target support to highly qualified labour force
- ✓ further development of a database and database performance
- ✓ modernization of NES, as a leading job placement institution oriented towards providing employment services and adjusting to clients' needs



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Thank you for your attention!